



July 21, 2010
Via Electronic Filing

Mr. Charles L.A. Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Building
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Local Tariff Revision Windstream NuVox, Inc. – SC PSC Tariff No. 5

Dear Mr. Terreni:

Enclosed for filing please find the revised local tariff pages submitted on behalf of Windstream NuVox, Inc. This tariff revision introduces Windstream service mark names for existing NuVox service offerings; grandfathers and reduces NuPack + Features; grandfathers VoxIP Hosted PBX PowerPack Basic Seat, PowerPack 2 & PowerPack 3 Features and introduces Enhanced Feature Bundle; incorporates text changes to the ICB Arrangements; and updates the Table of Contents. The Company respectfully requests an effective date of July 23, 2010 for this filing.

The following revised tariff pages are included with this filing:


1st Revised Page 1	Updates Check Sheet;
1st Revised page 2	Updates Check Sheet;
1st Revised Page 6	Updates Table of Contents;
1st Revised Page 88	Introduces new marketing name for FLEXlinx Service– “Windstream T1 Bundle”;
1st Revised Page 89	Introduces new marketing name for NuVox NetPlus Service- “Business Line”;
1st Revised page 90	Introduces new marketing name for VoxIP Service– “Windstream VoIP and Data Bundle”;
1st Revised Page 91	Introduces new marketing name for VoxIP NuPack– “Basic Feature Bundle” and indicates NuPack+ moved to Page 169.3 – Grandfathered Services;
1st Revised Page 92	Introduces new marketing name for VoxIP Session Initiation Protocol (SIP) Trunking– “Windstream VoIP and Data Bundle”;
1st Revised Page 93	Introduces new marketing name for VoxIP Hosted PBX– “Windstream Hosted VoIP and Data Bundle”; Grandfathers Long Distance Service; Introduces Enhanced Feature Bundle and grandfathers existing feature packages;
1st Revised Page 94	Introduces VoxIP Hosted PBX – Enhanced Feature Bundle features;
1st Revised Page 109	Introduces new marketing name for VoxIP VoxVoice and indicates NuPack+ Features moved to Grandfathered Services Section on Page 169.3;
1st Revised Page 110	Introduces new marketing name for VoxIP NuFeatures and excludes NuPack+;
1st Revised Page 111	Indicates VoxIP Hosted PowerPack Basic Seat, PowerPack 2 and PowerPack 3 Features moved to Grandfathered Services Section on Pages 169.1 and 169.2;
1st Revised Page 139	Incorporates text change to Individual Case Basis Arrangements;
Original Page 169.1	Relocates VoxIP Hosted PBX PowerPack Basic Seat, PowerPack 2 and PowerPack 3 Features moved from Pages 93 and 111;
Original Page 169.2	Relocates VoxIP Hosted PBX PowerPack Basic Seat, PowerPack 2 and PowerPack 3 Features moved from Pages 94 and 111;
Original Page 169.3	NuPack+ Features from Pages 91 and 109;

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1st Revised Page 181 Indicates NuPack+ Grandfathered and Reduces NuPack Features monthly recurring charge;
1st Revised Page 183 Indicates VoxIP Hosted PBX Basic Seat, PowerPack 2 and PowerPack 3 Grandfathered
and introduces current monthly recurring charge for Enhanced Feature Bundle.

Please acknowledge receipt of this request by date-stamping the extra copy of this letter and returning it to me in the self-addressed, stamped envelope enclosed for this purpose. Any questions you may have regarding this filing may be directed to me at (407) 740-3004 or via email to rnorton@tminc.com.

Sincerely,



Robin Norton
Consultant to Windstream NuVox, Inc.

RN/ak

cc: Abby Sydlow – NuVox
file: NuVox, SC – Local
tms: SCL1002

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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 COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.13 FLEXlinx Service**

This service may also be marketed as “Windstream TI Bundle”.

(N)

FLEXlinx Service offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials. FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

5.13.1. FLEXlinx Optional Standard Features

The following features are available upon request at no additional charge:

Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.14 NuVox NetPlus Service**

This service may also be marketed as “Business Line”.

(N)

NuVox NetPlus Service is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements.

5.15 Private Line-Voice Only

The product is a “standard” ISDN PRI application. The product will be a “full” ISDN only. Fractional or “per channel” service will not be offered. DID will be offered as an optional service. Must have a minimum of one year term.

5.16 Customer Rewards

Customer Rewards is designed to reward customers for referring new business to NuVox. Customers will receive a recurring fixed dollar commission credit on their monthly invoice for a twelve-month period. This commission will be determined by the referred-customers stated monthly recurring revenue (MRR) and applied to the following credit payment. Discounts are subtracted from the base rate prior to the computation of taxes and fees.

5.17 ISP PRI Product

Designed to offer access for regional ISPs. An ISP’s existing number will be ported to the NuVox PRI. Calls to the ISP's number will allow customers of the ISP to call in and allow the ISP remote access.

Service is offered for inward calls only. ISP must sign a one year contract. Available only where facilities allow. Access to ISP must come through NuVox's switch.

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.18 VoxIP Service**

This service may also be marketed as “Windstream VoIP and Data Bundle”.

(N)

VoxIP Service is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP Service available with T1, ISDN-PRI or other transport mechanism. VoxIP is offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software.

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

Pricing in this section does not include handsets, wiring, installation, LAN assessment, or any other special installation or services unless specified herein. Customer is responsible for subscribing to appropriate levels of bandwidth, based on the number of users, to accommodate local, long distance and 911 calling. Customer is responsible for complying with any guidelines or terms regarding this service and for having necessary facilities in place for its operation. NuVox is not responsible for outages or performance issues that might occur if Customer does not conform to these guidelines.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.18 VoxIP Service, (Cont'd.)****5.18.1 VoxIP NuPack** - The NuPack bundle of features can be added to VoxIP service.

This service may also be marketed as “Basic Feature Bundle”.

(N)

A. Standard NuPack Features:

Call Forward Busy and/or Don't Answer
 Call Forward Universal
 Call Holding
 Call Transfer Disconnect
 20 DID numbers
 10 Free Directory Assistance calls (411 and NPA-555-1212)
 1 Primary Directory Listing
 Hunting
 Last Number Redial
 Speed Dial 30
 Toll Restriction
 Unlimited Account Codes
 100 NuVox Calling Card minutes *
 1,000 Long Distance minutes per location
 Rollover long distance minutes (3 months)
 2 Toll Free Numbers per location
 Extended Area Calling
 Various non-regulated services

* This feature is obsolete and available only to existing customers at their current location for the duration of their contracts.

5.18.2 [Reserved for Future Use]

(M)

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(M)

Certain material previously found on this page can now be found on Page 169.3.

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.18 VoxIP Service, (Cont'd.)****5.18.3 VoxIP Session Initiation Protocol (SIP) Trunking**

This service may also be marketed as “Windstream VoIP and Data Bundle”.

(N)

VoxIP SIP Trunking uses Session Initiation Protocol technology to establish a single physical connection to the NuVox VoIP Network. This connection can be used for inbound/outbound local and long distance voice communications, as well as for data and Internet access. SIP Trunking is designed for termination on a customer-owned IPPBX system and is offered subject to technology availability and CPE compatibility. Other VoxIP services may be bundled with SIP Trunking contingent upon availability and compatibility and subject to the monthly recurring and nonrecurring pricing as described elsewhere in this section.

A. VoxIP SIP Features**1. Direct Inward Dialing (DID):**

DID service is available to host and remote locations that are in the NuVox footprint. Remote site DID service requires that a physical address be associated with each DID for the provision of local calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies to SIP Trunking.

2. Call Paths:

Customers can choose between 1 and 96 Call Paths. Pricing will be calculated based on the number of simultaneous call paths that are specified on a per customer basis.

3. SIP Compression:

This optional feature increases simultaneous calls and call path capacity by condensing message size prior to sending messages across the network. SIP Compression MRC applies in addition to the Call Path MRC.

4. Long Distance:

Pricing in VoxIP LD and LD Bucket sections applies to SIP Trunking. Additionally, SIP Trunking customers may qualify for LD pricing determined on an ICB basis.

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.18 VoxIP Service, (Cont'd.)****5.18.4 VoxIP Hosted PBX**

This service may also be marketed as “Windstream Hosted VoIP and Data Bundle”.

(N)

Hosted PBX is a user-based service that provides shared inbound/outbound local service, long distance and features that can be administered at the user, administrator, or service provider level. Hosted PBX services can be delivered over VoxIP transport service or another service provider's transport. Each user has an assigned telephone and basic features, and the option of subscribing to additional features. Other NuVox services may be bundled with Hosted PBX services subject to availability and compatibility and applicable recurring and nonrecurring pricing.

Direct Inward Dialing (DID): DID service is available to host and remote locations in the NuVox's footprint. DID service requires that a physical address be associated with each DID for the provision of local and long distance calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies.

Long Distance: VoxIP customers may call other NuVox VoxIP customers at no additional charge. VoxIP LD and LD Bucket pricing applies to Hosted PBX offerings. Additionally, Hosted PBX customers may qualify for ICB pricing.

Note: Free long distance calling between VoxIP Customers is grandfathered and available only to existing Customers for the duration of their current contracts.

(N)

(N)

Enhanced Feature Bundle

(N)

Users who subscribe to VoIP Hosted PBX may add the Enhanced Feature Bundle for a monthly recurring charge. The Enhanced Feature Bundle may be available with other services, subject to compatibility and availability.

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Certain material previously found on this page can now be found on Page 169.1.

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.18 VoxIP Service, (Cont'd.)

5.18.4 VoxIP Hosted PBX, (Cont'd.)

Enhanced Feature Bundle

User Features

Caller ID/Name	Call Forwarding Select (with Time of Day Scheduling)
Call Forward Always/Busy/No Answer	Automatic Call Hold
Call Fwd. Universal	Busy Lamp Field
Call Hold	4 or more Way Calling
Last Number Redial	Customer Ring Back
Call Log	Directed Call Pickup (with Barge In)
3 Way Call	Call Notify
Call Return	Priority Alert/ Distinctive Ring
Call Transfer Consultation	Selective Call Acceptance
Call Transfer 3 Way	Selective Call Rejection
Caller Id Block	Sequential Ring/FMFM
Call Transfer Disconnect (Blind)	SIM Ring
Call Waiting	Alternate Numbers
Call Waiting Cancel	Automatic Hold Retrieve
Attended Call Transfer	Barge-in Exempt
Speed Dialing	Voice Portal Calling
Anonymous Call Rejection	Push to Talk/Auto Answer
Do Not Disturb	Shared Appearance 10+
Automatic Call Back	NuVox Anywhere
Transfer Takeback	Remote Office
Flash Call Hold	Voice Portal

Group Features

Hunting	Music On Hold
Call Park	Customer Ringback
Call Pickup	Instant Group Call

Material previously found on this page can now be found on Page 169.2.

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES - MAXIMUM RATES, (CONT'D.)**6.13 VoxIP Service****6.13.1 VoxIP VoxVoice**

This service may also be marketed as "Voice."

(T)

(N)

Customers can choose between 1 and 24 voice lines per T-1.

(T)

Monthly Recurring Charges apply per group of four lines or any portion thereof.

Number of Lines	Monthly Recurring Charge
1-4	\$200
5-8	\$400
9-12	\$560
13-16	\$700
17-20	\$800
21-24	\$900
24+	\$900 for the first 24 lines, plus the corresponding charge above for the remaining number of lines.

ISDN-PRI \$400 per T1 in addition to the applicable line charges**6.13.2 VoxIP NuPack** - The NuPack bundle of features can be added to VoxIP service.

\$100.00 per month, per account

6.13.3 [Reserved for Future Use]

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES - MAXIMUM RATES, (CONT'D.)

6.13 VoxIP Service, (cont'd.)

6.13.4 VoxIP NuFeatures

This service may also be marketed as "Features."

(T)

(N)

Customers can elect to add these individual features for an additional charge:

(T)

Feature	Monthly Recurring Charge Per DID or Line
Caller ID	No charge
Call Forward Busy and/or Don't Answer	\$5.00
Call Forward Universal	\$8.00
Call Holding	\$5.00
Call Transfer Disconnect	\$9.00
DID numbers	\$4.00 per number
Additional Directory Listings	\$4.00 per listing
Hunting	\$18.00
Last Number Redial	\$5.00
Toll Restriction	No charge
Extended Area Plus	\$20.00

6.13.5 VoxIP Non-Recurring Charges (NRC)

A NRC of \$2,000 is applied to all VoxIP new installations.

NRC do not apply when NuPack or NuFeatures are subsequently added to an account.

(C)

6.13.6 VoxIP Session Initiation Protocol (SIP) Trunking

A. VoxIP SIP Features

1. Call Paths:

Customers can choose between 1 and 96 Call Paths. Pricing will be calculated based on the number of simultaneous call paths that are specified on a per customer basis.

Monthly Recurring Charge

Per Call Path: \$25.00

2. SIP Compression:

This optional feature increases simultaneous calls and call path capacity by condensing message size prior to sending messages across the network. SIP Compression MRC applies in addition to the Call Path MRC.

Monthly Recurring Charge:

SIP Compression MRC is 40% of the total Call Path monthly recurring charges.

SECTION 6 - LOCAL SERVICES - MAXIMUM RATES, (CONT'D.)

6.13.7 VoxIP Hosted PBX

$$\begin{array}{c} \text{(M)} \\ | \\ | \\ | \\ | \\ | \\ \text{(M)} \\ \text{(N)} \\ \text{(N)} \end{array}$$

Auto Attendant
Monthly Recurring Charge: \$100.00 per number

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 - SPECIAL ARRANGEMENTS, (CONT'D.)**11.2 Individual Case Basis (ICB) Arrangements**

Individual Case Basis (ICB) pricing, services and arrangements may be developed by the Company upon request and offered at its discretion on a case-by-case basis to a Customer or potential Customer. ICB offerings will take into account special Customer considerations including, but not limited to, bundled services, volume or term commitments, or a response to a competitive offering, and may differ from rates, terms or services otherwise found in this document. ICB rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer and provided on a non-discriminatory basis. Terms of ICB arrangements will be provided to the Commission pursuant to applicable rules, regulations or laws on a proprietary basis.

(T)
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(T)**11.3 Contracts**

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract. Notwithstanding the forgoing, the Company reserves the right to increase rates during the term thereof subject to the rates, terms and conditions as set forth in this tariff. Such rate increases will take effect following customer notification as required by Commission rules.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED SERVICE DESCRIPTIONS & MAXIMUM RATES, (CONT'D.)**13.26 VoxIP Hosted PBX PowerPack Basic Seat, PowerPack 2 & PowerPack 3 Features**

(M)

VoxIP Hosted PBX PowerPack Basic Seat

VoxIP Hosted PBX PowerPack Basic Seat includes inbound and outbound local and long distance service. Extension dialing is available within a customer's user group and across customer's sites that are subscribed to this service. These features are included:

Hosted PBX PowerPack Basic Seat User Features

Caller ID/Name
 Call Forward Always/Busy/No Answer
 Call Fwd. Universal
 Call Hold
 Last Number Redial
 Call Log
 3 Way Call
 Call Return
 Call Transfer Consultation
 Call Transfer 3 Way
 Caller Id Block
 Call Transfer Disconnect (Blind)
 Call Waiting
 Call Waiting Cancel
 Attended Call Transfer

Hosted PBX PowerPack Basic Seat Group Features

Hunting

Hosted PBX PowerPack Basic Seat

Monthly Recurring Charge: \$75.00 per user

(M)

Note: PowerPack Basic Seat is grandfathered and available only to existing customers for the duration of their current contracts. The features in PoewerPack Basic Seat are available as Enhanced Feature Bundle in Section 5.18.4.

(N)

(N)

Material now found on this page was previously located on Pages 93 and 111.

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SECTION 13 - GRANDFATHERED SERVICE DESCRIPTIONS & MAXIMUM RATES, (CONT'D.)

(M)

Users who subscribe to Hosted PBX PowerPack Basic Seat may add Hosted PBX PowerPack 2 Feature Package or PowerPack 3 Feature Package. The monthly recurring charge for PowerPack 2 Feature Package or for PowerPack 3 Feature Package apply in addition to the monthly recurring charge for Hosted PBX PowerPack Basic Seat. PowerPack 3 includes the PowerPack 2 features. These Feature Packages may be available with other services, subject to compatibility and availability.

- Speed Dialing
- Anonymous Call Rejection
- Do Not Disturb
- Automatic Call Back
- Transfer Takeback
- Flash Call Hold

Call Park Call Pickup

Monthly Recurring Charge: \$30.00 per user (applies in addition to Basic Seat)

Call Forwarding Select (with Time of Day scheduling)	Sequential Ring/FMFM
Automatic Call Hold	SIM Ring
Busy Lamp Field	Alternate Numbers
4 or more Way Calling	Automatic Hold Retrieve
Customer Ring Back	Barge-in Exempt
Directed Call Pickup (with Barge In)	Voice Portal Calling
Call Notify	Push to Talk/Auto Answer
Priority Alert/ Distinctive Ring	Shared Appearance 10+
Selective Call Acceptance	NuVox Anywhere
Selective Call Rejection	Remote Office
	Voice Portal

Music On Hold
Customer Ringback
Instant Group Call

Monthly Recurring Charge	\$60.00 per user (applies in addition to Basic Seat)
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Note: PowerPack 2 and PowerPack 3 are grandfathered and available only to existing customers for the duration of their current contracts. The features in PowerPack 2, and PowerPack 3 are available as Enhanced Feature Bundle in Section 5.18.4. Material now found on this page was previously located on Pages 94 and 111.

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SECTION 13 - GRANDFATHERED SERVICE DESCRIPTIONS & MAXIMUM RATES, (CONT'D.)

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATE SCHEDULE, (CONT'D.)**16A VoxIP Service**

- A. VoxIP VoxVoice** - Customers can choose between 1 and 24 voice lines per T-1.

Monthly Recurring Charges apply per group of four lines or any portion thereof.

Number of Lines	Monthly Recurring Charge
1-4	\$104.00
5-8	\$207.98
9-12	\$291.17
13-16	\$384.76
17-20	\$462.76
21-24	\$509.55
24+	\$509.55 for the first 24 lines, plus the corresponding charge above for the remaining number of lines.

ISDN-PRI \$200 per T1 in addition to the applicable line charges

- B. VoxIP NuPack** - The NuPack bundle of features can be added to VoxIP service.

\$40.00 per month, per account

(R)

- C. VoxIP NuPack+ (Grandfathered)** The NuPack+ bundle of features can be added to VoxIP service.

(T)

\$155.99 per month, per account

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4001 Rodney Parham Road
Little Rock, AR 72212

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COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATE SCHEDULE, (CONT'D.)

16A VoxIP Service, (Cont'd.)

G. VoxIP Hosted PBX

Hosted PBX PowerPack Basic Seat Features (Grandfathered) (T)
Monthly Recurring Charge: \$25.00 per user

Hosted PBX PowerPack 2 Features (Grandfathered)
Monthly Recurring Charge: \$10.00 per user (applies in addition to Basic Seat) (T)

Hosted PBX PowerPack 3 Features (Grandfathered)
Monthly Recurring Charge: \$20.00 per user (applies in addition to Basic Seat) (T)

Enhanced Feature Bundle (N)
Monthly Recurring Charge: \$80.00 per location (N)

H. VoxIP Advanced Features

Auto Attendant
Monthly Recurring Charge: \$35.00 per number

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